

## Cepheid C360 Analytics v2.4 Software Release Notes

This document contains new information, known limitations, and clarifications not described in the *Cepheid C360 Analytics Institution Admin Manual*.

### New Features

The latest release includes the following new features or improvements:

- Manually enable/disable users and delete users – Administrators can now manually enable/disable users. Disabled users cannot login to Cepheid C360 software. Users that should be permanently disabled can now be deleted so the username can be reused.
- Username login – Users should use their username to login to C360 software (previously, email was used for login).
- Institution alias – The institution alias field was added to the login page to enforce global uniqueness. The alias is set when the institution is first set up.
- Inactive user accounts disabled automatically – Inactive user accounts are automatically disabled after 365 days (or after the configured inactive period).
- Lab assistant users are not allowed to login to C360 software.
- Simultaneous downloading of test results data – The system now processes multiple test result download requests simultaneously for performance improvement.
- Removed not applicable user interface elements – Removed user interface elements referencing LIS connection, as the feature is not available.
- Melt peak temperature reporting – The melt peak temperature is now a standard field in the Analytes table shown on the Test Results details page.

### Known Issues

#### 1. Test Result Filter

- 1.1. Test Result Filter for Main Error Description works with full word searches. Partial word searches may not display the results appropriately. To use the Test Result Filter for Main Error Description, full word searches are recommended.
- 1.2. Test Results Page Start Time Filter, specifically for Today's Date, is not functioning as expected.

#### 2. DCP Pages

- 2.1. When a user wants to add a rule to a DCP that belongs to an Institution where Enable Disease Surveillance and Medical Dashboard is disabled, the Sample ID checkbox is disabled but checked.

## Cepheid C360 Analytics v2.4 Software Release Notes

### 3. Downloading Test Result CSV Reports

- 3.1. When user generated Test Result CSV reports contain numerous records, users may experience delay in completion of the report and system response time may be delayed. Cepheid recommends selecting a narrower search to limit the number of results matching each time. The user can also order CSV reports in batches of 1000 records or less to improve report generation time.
- 3.2. Excel incorrectly displays Expiration Date in the downloaded test results CSV file. The exported csv file (the raw data) contains the correct date string.
- 3.3. When selecting Generate CSV report for Analytes and clicking Download CSV Reports for large datasets, status appears to remain in pending and not complete (browser functionality error).

### 4. Dashboard

- 4.1. Dashboard data grid columns can overlap when the browser is zoomed in.
- 4.2. When the window is resized, the months text in the Medical Dashboard is cropped.

### 5. Mail Accounts

- 5.1. Certain email account domains, such as AOL or Rediff email, may not receive C360 emails in their inbox. Cepheid recommends checking the junk or spam folders for emails from C360. Also, if spam filters flag C360 emails, Cepheid recommends marking them as not spam.

### 6. Support Dashboard

- 6.1. If an instrument has been moved multiple times between two or more laboratories, the Support Dashboard will display a record at the laboratory location of each time the instrument has been moved. This will result in the instrument being displayed multiple times under a laboratory location on the Support Dashboard in C360 Analytics.

### 7. Medical Dashboard

- 7.1. The small trendline graph in the datagrid may incorrectly display unsuccessful test results. All other calculations and graphs shown on the medical dashboard do not include unsuccessful test results.

## **Cepheid C360 Analytics v2.4 Software Release Notes**

- 7.2. When a user filters by ‘Last 3 months’ and ‘This Quarter’, an extra month appears in the chart and in the table under the chart. No data appears outside the selected range, even if test results are in that extra displayed month.

### **8. Forgot Password**

- 8.1. When an Institution Admin user with multiple profiles selects ‘forgot password’ and subsequently enters an invalid password, the user will get an error. The user is instructed to select the ‘reset password’ link and login again with the changed password.

### **9. Update Newly Created User**

- 9.1. When an Admin user creates a new user then updates the new user profile with first and last name, an error appears: “The invitation link is not valid! Maybe you received a newer invitation email?”